

Neil Mathers

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Education

Open University

BSc Information Technology & Computer Science

Ellon Academy

Graduated high school, 8 GCSE's / 3 Highers

Professional IT Experience:

Webfusion, Leeds UK, (Hosting Support Technician) 2011-2011

- Provided technology support through a web based ticket system and also by telephone.
- Solve and administer client system problems by remotely logging in and fixing issues.
- Liaising with the system administrators and data centre teams to make sure client systems are fully operational.
- Helping other teams to solve technical issues which involves OS and software installations.
- Linux/Windows administration as well as multiple server and client side software administration (Apache/IIS, Mailenable/Postfix/Qmail, ProFTPD).
- Website building and maintenance using Wordpress.

Computime Systems, Leeds UK, (Software Engineer / Support) 2005-2006

- Develop and design front end and back end for the companies time and attendance software using Delphi.
- Provide telephone and email support to customers on the hardware and software products.
- Provided an off site engineer role in replacing and setting up company hardware.
- Set up office hardware and installation of Windows 7.

Retail Experience:

Wm Morrisons Supermarkets Plc, York (Night Shift Assistant Manager/General Night Assistant) 2011-Current

- Assist the night manager by managing and supervising a team of 15-25 people on a busy and productive night shift.
- Ensure all staff are trained to replenish and order stock to the highest of standards for next days trading.
- Develop and maintain warehouse initiatives to keep stock retention levels at a bare minimum.
- Ensure all health & safety and security procedures are maintained during the shift.
- Consistently deliver a high level of stock availability and merchandising standards for the morning hand over to the stores general manager.

Wm Morrisons Supermarkets Plc, Acomb/York (Night Shift Supervisor) 2006-2011

- Night shift work involving the ordering and management of stock.
- Advising and supervising a small team 5-10 people throughout the shift.
- Working on various departments to make sure each is ready and stocked for the days trading.

Safeway Supermarkets, Ellon Aberdeenshire, (Warehouse Supervisor) 1999-2005

- Working with suppliers to take delivery of goods and complete the appropriate paperwork.
- Supervision of small team to organize the delivered goods.

Personal Hobbies:

- Repairing and building custom computer systems.
- Computer programming and Linux system administration (Debian,Ubuntu). Running my own server which provides SMTP/IMAP, HTTP, DNS.
- Automotive repair and maintenance.
- Mechanical Engineering, Welding (MIG), Robotics.
- DIY, Plumbing, Electrical, Carpentry